

A photograph of a young woman with a braid and a white flower in her hair, wearing a white school uniform, writing on a chalkboard. The image is partially covered by a green geometric overlay.

# ONLINE FACILITATION SYSTEM FOR STUDENTS

**THE ADMISSION PROCESS FOR INTERMEDIATE & DEGREE COURSES HAS ALWAYS BEEN A CHALLENGE BOTH FOR STUDENTS AS WELL AS THE UNIVERSITIES,**

Colleges schools because of huge numbers which has been increasing over the years. The logical step was to use technology and software to make the entire process efficient and transparent for the benefit of the students. BSEB took it upon itself to take the difficult but decisive step to create a platform that would allow students to apply to multiple institutions by paying one time application fee without running around from college to college.

Riling under inadequacies in terms of the educational framework in the state of Bihar, the Online Facilitation System for Student (OFSS) comes as a sigh of relief for lakhs of student seeking admission into institutions of higher education in Bihar. In a spectacular turn of events for B.S.E.B. (Bihar School Examination Board) - the nodal board managing all affairs pertaining to education in Bihar, this web-based system called OFSS (Online Facilitation System for Students) was developed by CSM technologies.

This state-of-the-art system has enabled the students to take admission in the Graduation / Degree colleges of the selected ten Universities. Furthermore, all of this was made possible within a span of only 60-days. Within these 60-days, the authorities sprang into action to put in place a robust framework that would support and ensure seamless transition into the IT enabled education ecosystem.

## Pre-scenario

The primary concerns of BSEB included but not limited to the fact that the admission & administrative process for the respective universities and the colleges was carried out manually. Needless to say, this arrangement suffered from several systemic handicap and irregularities. Be it in terms of the admission procedures undertaken by the colleges and universities or the application procedures driven by the students, the system suffered many drawbacks and delays.

## Solution

The online application process incorporated in the system currently supports for admission to Intermediate colleges. CSM Technologies, having had the required domain and technological expertise in implementing similar solution, was able to comprehend the problem & offer a solution- Online Facilitation System for Students (OFSS) - which addressed the various pain points.

The OFSS system through its easy-to-use interface has enabled lakhs of students to seek admission into more than 3 thousand intermediate colleges in different parts of the state transparently and with ease.

The system incorporates the following process for effective administration of admission process:

- > Candidate visits the OFSS web portal at <https://www.ofssbihar.in/> and registers themselves in the portal
- > Application by the candidate: The candidate fills out the Common Application Form (CAF) along with the college choices. Payment against the application is also made on the portal.



- > Centralized selection: The applications submitted by the candidates are then considered as per the selection criteria predefined by the government of Bihar.
- > Selection list publication and intimation: Selection lists is then generated and published on the web portal indicating the college allocation and students are thereby notified through SMS and email.
- > The documents are verified physically during the time of admission.
- > Grievance redressal component: OFSS provides a platform for easy redressal of complaints and issues raised by the applicant. The grievance redressal platform ensures that the concerns are addressed in a time bound manner.

## Post-scenario

The benefit of this entire project has trickled down to students belonging to various social layers. Some of the tangible impact is given below:

<b>No. of students applied CAF :</b>	<b>No. of students admitted :</b>	<b>No. of colleges involved :</b>
<b>13,55,168</b>	<b>9,96,928</b>	<b>3,339</b>